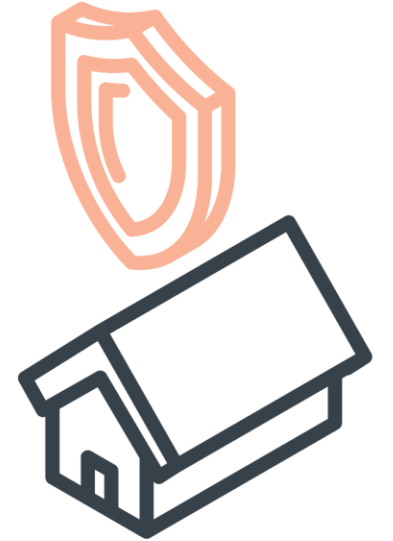
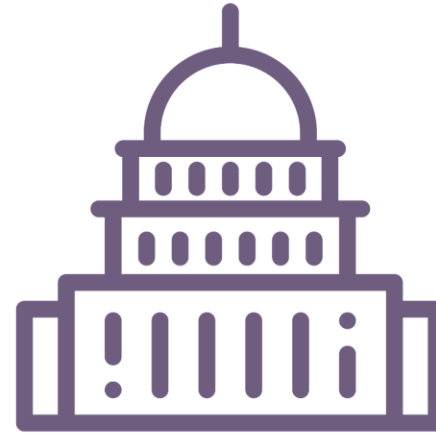


CITY OF FAYETTEVILLE

HOA Boot Camp





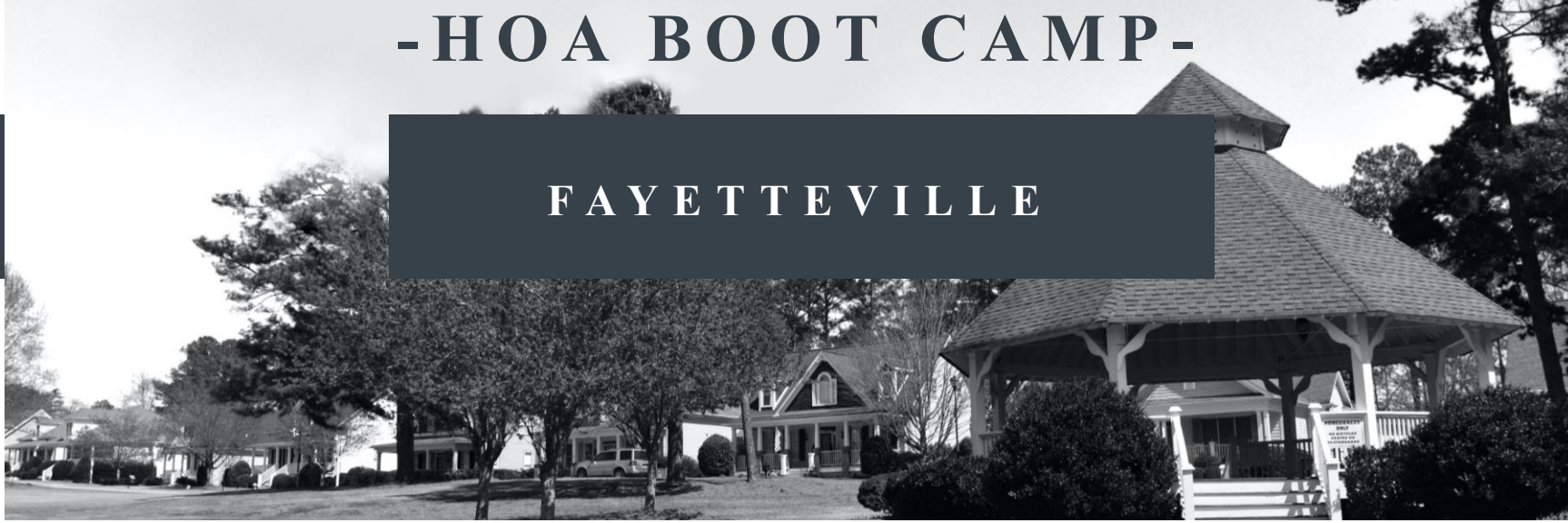
- H O A B O O T C A M P -

WELCOME

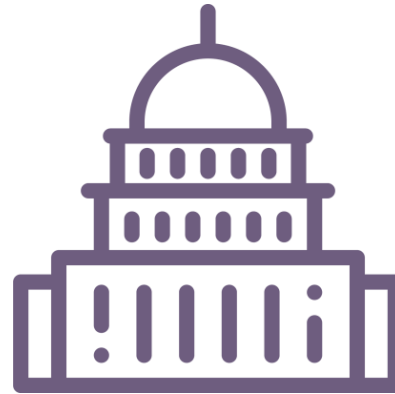
*This presentation was crafted to help guide your diligent efforts as
HOA leaders in the City of Fayetteville, Georgia*

-HOA BOOT CAMP-

FAYETTEVILLE



HOMEOWNER
ASSOCIATIONS



FAYETTEVILLE
CITY STAFF



PUBLIC SAFETY
OFFICIALS

CITY OF FAYETTEVILLE

YOUR CITY STAFF



**Fayetteville
City Manager
Ray Gibson**



**Fire Department
Alan Jones**



**Police Department
Scott Gray**



**City Clerk's Office
Anne Barksdale**



**Finance
Mike Bush**



**Information Technology
Kelvin Joiner**



**Human Resources
Nella Cooper**



**Community & Economic
Development
David Rast**



**Downtown Development
Brian Wismer**



**Public Services
Chris Hindman**



**Communications &
Public Information
Ann Marie Burdett**

HOA BOOTCAMP AGENDA

- 1. Welcome and Introductions** – Ray Gibson, City Manager
- 2. Overview of HOA and City Responsibilities** – Ray Gibson, City Manager
- 3. The Role of Community & Economic Development** – David Rast,
Community & Economic Development Director
- 4. The Role of Public Safety**
 - Fire Department, Alan Jones, Fire Chief
 - Police Department, Scott Gray, Police Chief
- 5. Fayette County 911 Communications** – Sharon Battle
- 6. The Role of Public Services** – Cajen Rhodes, Assistant Public Services
Director
- 7. The Role of the Communications Department** – Ann Marie Burdett,
Communications Director/PIO
- 8. Q&A**



HOMEOWNERS ASSOCIATIONS



Homeowners Associations play an important role in the community by offering members additional amenities, social opportunities, and collaborative crime prevention. Highly functional HOAs can make a neighborhood more desirable and can increase home resale values.

RESPONSIBILITIES

- Enforcement of bylaws (civil matters)
- Engage membership with good communication
- Communicate relevant issues to City officials

HOMEOWNERS ASSOCIATIONS

- ❖ **Some of the most common rules and regulations covered in a Covenants, Conditions, and Restrictions include the following**
 - **Parking:** Certain HOAs prohibit parking on the street near your house, and possibly parking anywhere other than in your garage.
 - **Exterior:** There may be restrictions on what color your house can be painted, adding/removing trees, or even adding a fence.
 - **Rentals:** Some HOAs may have restrictions on homes being used as rentals.
 - **Additions:** An HOA may limit your ability to add a backyard gazebo, a patio, or an extra bedroom.
 - **Penalties:** Penalties can include fines, a suspension of community amenity use, and legal action.
 - **Fees/Dues:** Everything from the total amount of dues, what they cover, and the frequency of payment will be included in the CC&R.
 - **Garbage Containers:** May have to be located in a certain place when not being used.



CITY OF FAYETTEVILLE

The City Departments' purpose is to support the City's Mission: To ensure a superior quality of life for its citizens by providing the most cost-effective and professional municipal services while preserving the cultural, historical, and natural resources of the City.

RESPONSIBILITIES

- Enforcement of City ordinances and State law
- Maintain public infrastructure
- Engage HOA leadership with good communications
- Communicate relevant issues to the public



David Rast

**Director of Community &
Economic Development**

drast@fayetteville-ga.gov

(770) 719-4156



COMMUNITY AND ECONOMIC DEVELOPMENT

DEPARTMENT RESPONSIBILITIES

The City of Fayetteville Community and Economic Development Department strives to provide professional assistance in planning, development, and construction by adopting and enforcing current codes and standards in a uniform and unbiased manner in order to establish and maintain a safe, healthy and attractive community for all residents and business owners.

Planning and Zoning

Engineering

Building

Code Enforcement

Development Inspections

Economic Development

Main Street/Events



David Rast

**Director of Community &
Economic Development**

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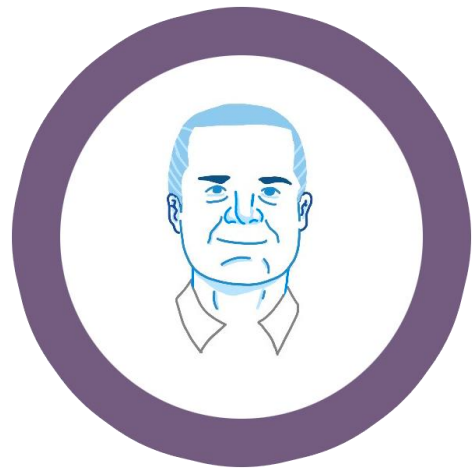


COMMUNITY AND ECONOMIC DEVELOPMENT

DEPARTMENT RESPONSIBILITIES

What can we do for you?

- Enforce and regulate city ordinances
- Review and approve permit information
- Maintain project files and project history
- Provide factual information to residents, property owners, and business owners
- Work with property owners and business owners to abate code and ordinance violations



COMMUNITY AND ECONOMIC DEVELOPMENT

DEPARTMENT RESPONSIBILITIES

What you may want us to do, but we can't:

- Enforce, administer and regulate HOA covenants
- Resolve conflicts between property owners and their HOAs
- Resolve personal or perceived conflicts between property owners
- Approve requests or permits that are not in compliance with city ordinances

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COMMUNITY AND ECONOMIC DEVELOPMENT

DEPARTMENT RESPONSIBILITIES

Our goal is to work with you and make this a team effort.

David Rast
**Director of Community &
Economic Development**
drast@fayetteville-ga.gov
(770) 719-4156

- Attend HOA meetings and meet with HOA representatives to explain city ordinances
- Establish relationships with property owners, property management companies, and business owners
- Develop informational brochures and provide information on the City's website



COMMUNITY AND ECONOMIC DEVELOPMENT

DEPARTMENT RESPONSIBILITIES

How do we make this work?

- Rewriting City ordinances into a Unified Development Ordinance (UDO) and making the document user-friendly
- Researching regulations related to Airbnb and short-term rentals
- Listen, respond and be proactive

David Rast

**Director of Community &
Economic Development**

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COMMUNITY EVENTS

David Rast

Director of Community &
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(770) 719-4156

Please share with your
HOA membership.

Updates are posted
in the City
News publication &
E-mail Update.

MAIN STREET FAYETTEVILLE

10.16.2021

**SUDS ON THE SQUARE:
OKTOBERFEST**

COURTHOUSE LAWN @ 2 - 9:30P
ATLANTA UNITED MATCH
VIEWING PARTY @ 7:30P
SPONSORED BY BRIGHTMOOR

11.6.2021

CARNIVAL IN THE PARK
CITY CENTER PARK
@ 5 - 9 PM

11.12.2021

**FLICKS ON THE LAWN:
MONSTERS
UNIVERSITY**
SPONSORED BY
BRIGHTMOOR HEALTHCARE
COURTHOUSE LAWN
@ 6 PM

10.23.2021

ANNUAL PUMPKIN FEST
COURTHOUSE LAWN
@ 5 - 8:30 PM

10.23.2021

FAYETTE LOVE YOUR PET
COURTHOUSE LAWN
@ 8 AM - 12 PM

SHRINERS CHILI FEST
COURTHOUSE LAWN
@ 11 AM - 3 PM

11.19.2021

FROST MOON FESTIVAL
COURTHOUSE LAWN
@ 5 - 9 PM



**MAIN STREET
FAYETTEVILLE, GA**

EST. 1989



Autumn EVENTS

DOWNTOWNFAYETTEVILLE.ORG
OR LIKE US ON FACEBOOK + INSTAGRAM
@MAINSTREETFAYETTEVILLEGA

FAYETTEVILLE

CITY HALL



PUBLIC SAFETY

The City of Fayetteville Fire Department is a proactive organization dedicated to the preservation of life and property from the ravages of fire and natural or technological disasters.

FIRE DEPARTMENT SERVICES

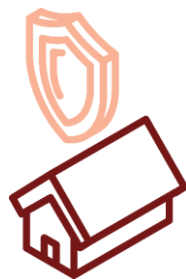
- Smoke/carbon monoxide detector assistance
- Assist residents (lift assist, flooding issues, tree issues, and odor investigation)
- Community fire safety education programs



Alan Jones

Fayetteville Fire Chief
ajones@fayetteville-ga.gov

(770) 719-4061



FIRE DEPARTMENT

PUBLIC SAFETY ISSUES

- Parking on the street: impedes travel, access to homes, and hydrants
- Street numbering: should be visible, especially when mailbox is not present
 - Outdoor burning: should follow local and state guidelines





PUBLIC SAFETY

The men and women of the Fayetteville Police Department are committed to protecting life, property, and the constitutional guarantees of all citizens.

POLICE DEPARTMENT RESPONSIBILITIES

- Neighborhood Watch
- Law enforcement (Traffic Control)
- Security assessments
- Safety education programs



Scott Gray
Fayetteville Police Chief
sgray@fayetteville-ga.gov
(770) 461-4441



POLICE DEPARTMENT

ENFORCEMENT RESPONSIBILITIES

NEIGHBORHOOD WATCH



NEIGHBORHOOD WATCH IS

- A crime prevention program where neighbors “LOOK OUT FOR EACH OTHER!”
- A way for neighbor-participants to get to know each other and their routines, activities, and “out of place” can be recognized for what it is and reported if needed.
- A way to teach participants techniques to reduce the risk of being victimized at home, in vehicles or public places.
- A way to train participants on the importance of recognizing suspicious activities, sights and sounds and how to properly report them.
- A way to teach participants how to make their homes more secure and work together to address concerning issues.

NEIGHBORHOOD WATCH **IS NOT**

- An immediate attachment to the police department.
- A vigilante force working outside the normal procedures of the local police department or sheriff’s office.
- A 100% guarantee that crime will not occur in your neighborhood.
- A program designed for participants to undertake personal risks.
- Taking the law into your own hands.
- A 24-hour surveillance and/or security system.



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Fayetteville Police Chief
sgray@fayetteville-ga.gov
(770) 461-4441



POLICE DEPARTMENT

ENFORCEMENT RESPONSIBILITIES

RESIDENTIAL AREA TRAFFIC ENFORCEMENT



The City of Fayetteville is limited by the State regarding where (which streets) we may operate speed enforcement equipment.

- We can enforce stop sign and other traffic/moving violations.
- We can perform neighborhood patrols.
- We can accommodate citizen requests for extra patrols.

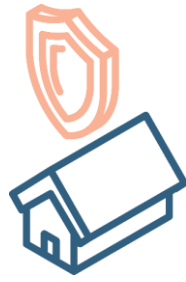


Scott Gray

Fayetteville Police Chief

sgray@fayetteville-ga.gov

(770) 461-4441



POLICE DEPARTMENT

ENFORCEMENT RESPONSIBILITIES

POLICE DEPARTMENT CIVIC ACADEMIES

Citizens Police Academy

**Ages 18 and above,
10-week course, annually
Two-hour block classes**

Topics covered:

- State laws
- Local laws
- Civil vs criminal laws
- Use of force
- Personal defense
- Crime scene investigations
- Judgmental pistol shootings
- Traffic
- DUI

High School Police Academy

**Ages 13 - 18
One-week course
8 a.m. – 3 p.m.**

Enhanced Program:

- Educates on similar topics as the Citizen's Police Academy but are geared toward an adolescent age group
- More of a pre-law enforcement foundation
- Hands-on and interactive approach

Fayette County 911 Communications



https://fayettecountyga.gov/911_communications/index.htm

History of Fayette County 911

- Established as a Regional Dispatch Center in 1995 with the consolidation of 4 separate communications centers.
- Dispatch for Fayette County Fire and EMS, Fayette County Sheriff's Office, Fayette County Marshal's Office, Fayette County Animal Services, Fayetteville Fire Department, Fayetteville Police Department, Peachtree City Fire and EMS, Peachtree City Police Department, and Tyrone Police Department
- 35 Full Time employees. All trained to answer 911 calls and dispatch responders on the radio simultaneously
- Operates 24 / 7 / 365

Emergency Medical Dispatch

Fayette County 911 is the first point of contact for emergency services (police, fire, or medical) in Fayette County. All of our employees are Emergency Medical Dispatch (EMD) certified. This allows us to provide callers with instructions for potentially life saving maneuvers prior to the arrival of medics. Our staff are trained to provide CPR instruction, Heimlich maneuver instruction, bleeding control instruction, airway control instruction, and even child birth instruction! While this may seem to some like a common service provided to the community, it is not. Even some of our neighboring jurisdictions do not provide these services.

How do I reach 911?

- Landline Phones
 - Automatically provides your physical address
 - Hardwired lines can call 911 when even not in service
- VOIP Phones
 - Internet based
 - Location information provided is subscriber controlled and may be inaccurate
- Cell Phones
 - Several location phases for this technology
 - Can call 911 even when not in service

How will you find me?

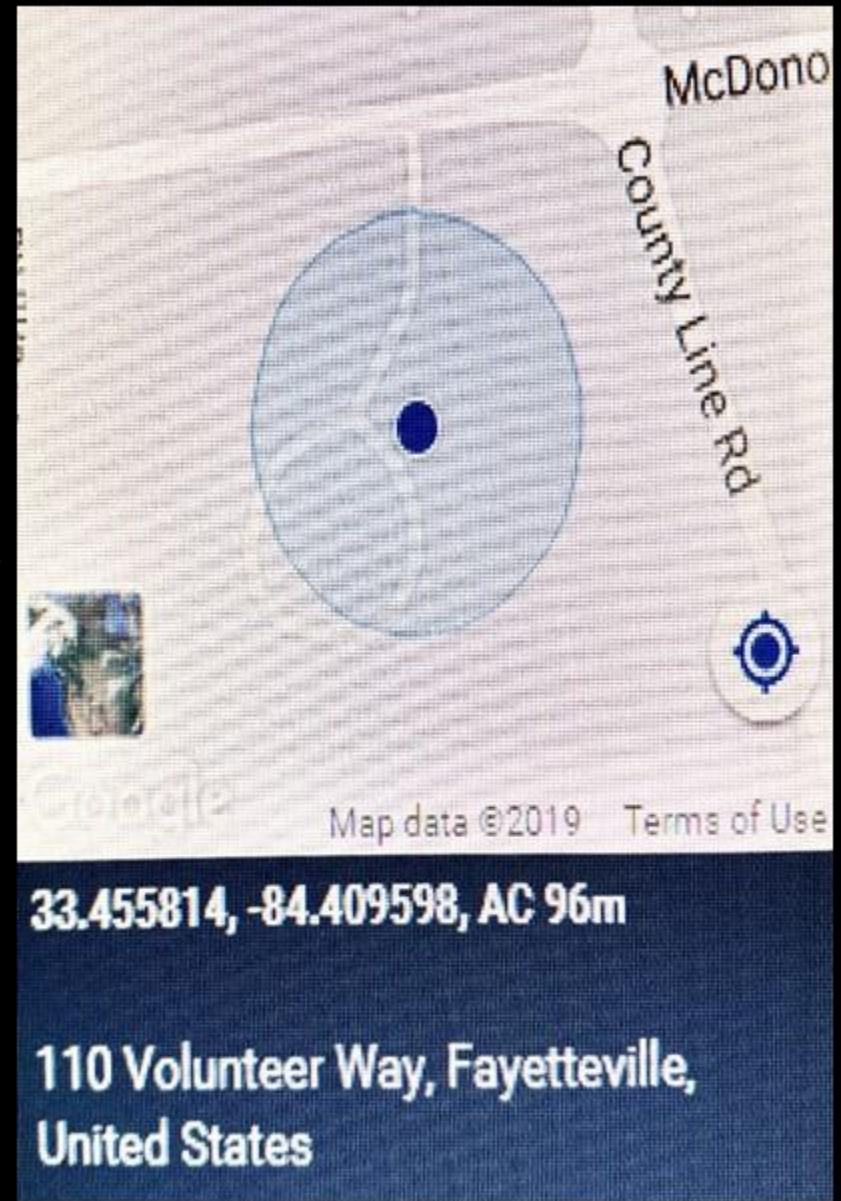
- All caller's interrogation:
 - What is the address of your emergency?
 - Repeat the address for verification?
 - What is the nearest intersecting street?
 - What is the phone number you're calling from?
 - What is your name?
 - Tell me exactly what happened.
- Phase II Technology
- Carbyne

What is Phase II Technology?

- The FCC requires wireless carriers to provide the telephone number and location information of wireless callers.
- Prior to Phase II the location information given was the location of the tower that your wireless signal was reaching. Exact location could be within a 5 mile radius of that tower.
- Phase II requires latitude and longitude of the caller and should be accurate within 50 to 300 meters.
- Phase II services are based on the technologies being used (your phone, the specific tower, etc...). Not all calls will meet Phase II requirements.

What is Carbyne?

- Industry-leading device location
- Live video streaming
- Ability to deliver information for IoT devices
 - Wearables
 - Other Smart devices (Alexa, Google)
- Chat capabilities (Text to 911)



“It’s not really an emergency, but...”

- Our non-emergency number is **770-461-HELP (4357)**
- Only call 911 when there is imminent danger to persons or property
- Same operators answer both emergency and non-emergency lines
- Call prioritization
- Ringtones



Chris Hindman

Director of Public Services
chindman@fayetteville-ga.gov

(770) 460-4664



PUBLIC SERVICES

DEPARTMENT RESPONSIBILITIES

Public Services is responsible for the coordination of departments and activities affecting construction and maintenance of public and private utilities and infrastructure.

Public Services is responsible for the following services:

- Water
- Sewer
- Stormwater
- Public Works
- Solid Waste
- Engineering/Transportation



Chris Hindman

Director of Public Services

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PUBLIC SERVICES

DEPARTMENT RESPONSIBILITIES

- **Water System:** One water plant treating water from three deep-drilled wells, 120 miles of water main, 2,300 fire hydrants
- **Sewer System:** One wastewater plant treating up to five MDG, 130 miles of sewer mains, 26 lift stations, jurisdiction set by extent of City limits
- **Stormwater System:** Approximately 130 miles of pipe and three City lakes



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PUBLIC SERVICES

DEPARTMENT RESPONSIBILITIES

- HOA Highlights
 - Stormwater Responsibility: City or Private (HOA)?
 - The City is responsible for all of the stormwater infrastructure located within the R/W or on City-owned property or City-conveyed easements
 - HOAs (or private property owner) are responsible for stormwater infrastructure outside of the R/W or not City-owned
 - Infrastructure includes catch basins, pipe, drainage easements, detention ponds



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PUBLIC SERVICES

DEPARTMENT RESPONSIBILITIES

- Stormwater Utility Fees
 - The stormwater fee of \$4.37 per residential dwelling is used to maintain the City-owned and maintained stormwater infrastructure
 - The fees pay for federal-and state-mandated activities, including stream/creek water sampling, public outreach projects, stormwater infrastructure inspection program (inspects 1/5th of the City-owned infrastructure each year)
 - Detention pond inspections: 20 ponds per year



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PUBLIC SERVICES

DEPARTMENT RESPONSIBILITIES

- Stormwater Utility Fees
 - Capital Projects-Flooding elimination project, stormwater quality projects
- ISO Community Rating System (Currently 7)
 - 5% reduction in flood insurance in non-SFHA
 - 15% reduction in flood insurance in SFHA



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PUBLIC SERVICES

DEPARTMENT RESPONSIBILITIES

- HOA Fees – Set a budget that considers:
 - Detention pond and stormwater maintenance
 - Decorative street sign posts-the City will only install/maintain the standard metal U-channel post
 - Common area maintenance-this could be open space or green space that is owned/maintained by the HOA



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PUBLIC SERVICES

DEPARTMENT RESPONSIBILITIES

- Street Light Outages
 - Contact the City at 770-460-4660, and we will report the outages to the appropriate power provider; or
 - Residents may report outages directly:
 - GA Power 1-888-660-5890
 - Coweta Fayette EMC 770-502-0226



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PUBLIC SERVICES

DEPARTMENT RESPONSIBILITIES

- Fats Oils and Grease Program (FOG)
 - One of the biggest causes for sanitary sewer overflows in Fayetteville is residents pouring fats, oils, and grease (FOG) down the sink or into the sewer system
 - Even when hot water and detergents breaks down the FOG in a sink, it cools in the sewer lines and hardens, which can cause an overflow
 - Most of our residential area SSOs are from FOG



Ann Marie Burdett

**Communications &
Public Information**
aburdett@fayetteville-ga.gov
(770) 719-4290



COMMUNICATIONS

DEPARTMENT RESPONSIBILITIES

The Communications Team aims to enhance civic awareness and government transparency by distributing timely and relevant information to the public.

- City Website
- E-mail Updates (subscriber-based)
- Social media (Facebook, Nextdoor and Instagram)
- Traditional media (newspaper, radio, television, community websites)
- Community events
- Business outreach
- When it comes to needing an official answer from the City, please reach out to the appropriate staff




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COMMUNICATIONS

DEPARTMENT RESPONSIBILITIES

E-mail Updates



E-MAIL UPDATE

Wednesday, October 13, 2021

Fayetteville launches 2021 Community Survey

The City of Fayetteville has launched the 2021 Community Survey to gather valuable input on topics ranging from utility customer satisfaction to economic development. The public is invited to complete the survey online by visiting www.Fayetteville-GA.gov/Survey.

[READ MORE](#)



Fayetteville Community Survey
October 8 - December 3

What do YOU think about Fayetteville?
Complete the 2021 Community Survey!
www.Fayetteville-GA.gov/Survey



HOA BOOT CAMP
SATURDAY, OCTOBER 16, 2021

10 a.m. to noon at Fayetteville City Hall
210 Stonewall Avenue West
Open to all City of Fayetteville residents!
www.Fayetteville-GA.gov/HOA


City News



Fayetteville remembers the missing and fallen
See pages 4-5

CITY NEWS
SEPTEMBER 2021

Website



FAYETTEVILLE GEORGIA HOME GOVERNMENT COVID19 TRANSACTIONS SERVICES BUSINESS RESIDENTS I WANT TO...

NEWS, LICENSES & PERMITS, MEETINGS & AGENDAS, EVENTS, NOTICES, JOBS, MAKE A PAYMENT, REPORT AN ISSUE, SEARCH

Community Engagement Cards



EST. 1823
FAYETTEVILLE GEORGIA

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Fayetteville-GA.gov



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COMMUNICATIONS

DEPARTMENT RESPONSIBILITIES

E-mail Updates



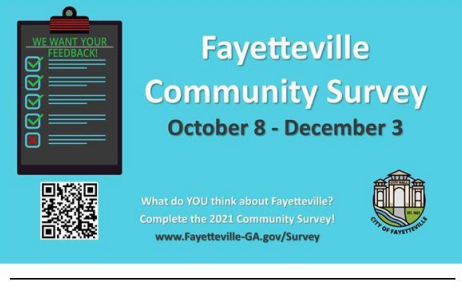
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October 8 - December 3

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FAYETTEVILLE
GEORGIA

HOME GOVERNMENT COVID19 TRANSACTIONS SERVICES BUSINESS RESIDENTS I WANT TO...

NEWS
LICENSES & PERMITS
MEETINGS & AGENDAS
EVENTS
NOTICES
JOBS

WELCOME TO FAYETTEVILLE

SEARCH

MAKE A PAYMENT
REPORT AN ISSUE

Community Engagement Cards



EST. 1823
FAYETTEVILLE
GEORGIA

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[@fayetteville_ga](https://www.instagram.com/fayetteville_ga)

[Nextdoor](https://www.nextdoor.com/neighborhoods/Fayetteville-Georgia) Fayetteville, Georgia

HOA BOOT CAMP

Questions & Answers

CITY OF FAYETTEVILLE

YOUR CITY STAFF

City Manager

Ray Gibson

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